

# Shop Safe, Shop Smart

0 82901 02365 36 4902 023652  
A Consumer Guide to Internet Shopping

Question	Site 1	Site 2	Site 3	Site 4	Site 5
What is the price of the item?					
Is there a privacy policy stated on the site?					
Is it a secure site?					
Is it easy to find your item and complete the order?					
Is there complete information on delivery? What is the shipping cost?					
Is the return policy clear?					
Is there a warranty or guarantee offered?					